

smartserve™ 500

Provide library users an easy-to-use and confidential way to check out their own library items



smartserve™ 500 is an extremely easy to use self-service kiosk for libraries. From the very first use, users will experience reduced wait times, heightened privacy and increased independence as they control their own transactions. With RFID embedded in the surface of the smartserve™ 500, items are read instantaneously providing maximum convenience.

Perfectly capable as a stand-alone device for the check-in and out of books, smartserve™ 500's features can be easily extended to provide a full range of media case unlocking capabilities and the ability to collect fines and fees.

With the implementation of a smartserve™ 500, library staff are allowed more time to assist users, promote reading and offer personalised customer service along with a reduction in repetitive strain injuries.

Self-checkout for library users



Customise the exterior

The standard finish is black and silver. Custom finishes are also available to blend into any library environment. Add colourful kiosk toppers with optional library logos to attract users.

Payment of fines and fees

The easy-to-use interface makes self-checkout fast and simple. Add on the functionality for users to pay their fines and fees right at the kiosk with the swipe of a credit/debit card.

Barcode only checkout option

The smartserveTM 500 can be used as a barcode only 'no security' self checkout kiosk even though it's RFID ready. It is capable of barcode only self-checkout and ready for RFID use in the future if your library chooses to implement RFID technology.

Seamless integration with library LMS/ILS

Compatible with nearly all LMS/ILS systems, smartserveTM 500 uses SIP2 to communicate with the library's existing database.

DDA/ADA compliant

smartserveTM 500 is fully compliant with the UK Disability Discrimination Act Accessibility Guidelines and the Americans With Disabilities Act. The kiosk can be ordered at regular or DDA/ADA compliant height.

Receipt printer

A graphics-capable thermal receipt printer is included, which provides the user with a complete simple statement of items that are currently on their account.

Protect your media collection

Optional media case unlockers combined with smartserveTM 500 increase library security.



Self-checkout for library users

Software

smartserve™ 500 comes pre-loaded with our **liber8™** self-service software. The software is configured for connection to the library LMS/ILS through SIP2. Access to the library's network via ethernet or wireless connection is required.

Dimensions (w x d x h)

smartserve™ 500

Millimeters: 914 x 610 x 1,435
Inches: 36 in x 24 in x 57

Single-sided thermal line printer

Millimeters: 143 x 203 x 133
Inches: 6 x 8 x 5

Weight

smartserve™ 500

Kilograms: 46
Pounds: 102

Single-sided thermal line printer

Kilograms: 2
Pounds: 5

Kiosk footprint (w x d)

Millimeters: 457 x 457
Inches: 18 x 18

Power / connectivity

smartserve™ 500

110 V AC | 230 V 50Hz / Ethernet
Minimum 15 Amp
Duplex Outlet with 5-15R Receptacle

Single-sided thermal line printer

24 V DC

NCR SelfServ 60™ Touchscreen Computer/Monitor*

Dimensions (w x d x h):
Millimeters: 384 x 79 x 406
Inches: 15 x 3 x 16

Weight:
Kilograms: 8
Pounds: 18

* The NCR SelfServ 60™ supports green initiatives by offering scalable, energy-efficient processor options based on Intel® Core™ microarchitecture. The kiosk delivers high performance while consuming 60% less power than a standard PC and 17 inch monitor.

Other models

The **smartserve™ 500** range also offers EM and EM/RFID models.

Order code(s)

Please contact your local Bibliotheca office to confirm order codes for your specific model.



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